

## PRODUCT NOTICE

**To:** Advanced Instruments Customers

**From:** Sam Murray, Director, Regulatory Affairs, Quality Assurance, & Service

**Date:** September 12, 2023

**Subject:** Incorrect Cap Sticker on lot # T10201232401

**Product Affected:** MVS Stock 1 Solution

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**Overview:**

We are issuing this notice to create awareness that Lot # T10201232401 of Stock 1 (MVS-210) has the “top dot” sticker on the bottle cap indicating “Stock 2.”

**Impact:**

An internal assessment of the issue showed that the solution is correctly labeled on the bottle and has the correct barcode. Customers will not be able to incorrectly use the solution since the software requires scanning of the barcode and which is coded correctly as Stock 1. There is no risk of using the solution in a way that would compromise data.

**Recommended Action:**

We recommend that you continue to use your Stock 1 and remove the “top dot” sticker from the cap if it causes confusion.

For further assistance please contact technical support at [ArtelSupport@aicompanies.com](mailto:ArtelSupport@aicompanies.com).

Sincerely,

A handwritten signature in black ink, appearing to read "SAM", with a stylized flourish at the end.

Sam Murray

Advanced Instruments, LLC

Director – Regulatory Affairs, Quality Assurance, & Service