

# Preparing for ArtelWare Software

The installation of ArtelWare™ (the software that runs the Artel MVS® and PCS®) may require that we have access to and assistance from your IT Support Team. The Software Support team will work closely with your IT Team to adhere to your organization's security measures, minimize unexpected issues, and ensure the software installation goes smoothly and is successful.

**IMPORTANT NOTE: Client-Server installation requires that the software be installed remotely prior to any on-site service visit. Stand-Alone installation does not require remote installation.**

**ArtelWare can be installed and used in one of the two configurations defined below:**

**Stand-Alone:** The ArtelWare database is installed locally on the computer that the Artel instrument is connected to and does not require network connectivity.

**Pros:**

- Simplest to set up. Does not require networking.

**Cons:**

- Single point of failure - higher risk of data loss associated with a hard drive failure, theft, etc.
- Database is not accessible outside of the designated computer.

**Client-Server:** ArtelWare database is installed on your organization's network (server). Instrument-connected computer (client) does not host any data.

**Pros:**

- Superior disaster recovery.
- IT managed database.
- Reviewers can approve/reject results from multiple computers with a shared database, even if outside of the laboratory.
- Fits into existing SQL Server infrastructure.

**Cons:**

- Requires a greater effort and resources to initially configure.
- Internal network factors may impact performance.

If client-server setup is selected, installation and configuration of the ArtelWare application will be conducted remotely. We recommend that your organization's IT rep and the end user review this document as soon as possible and inform the account manager of your decision.

Please contact the Artel software team at [ArtelSupport@aicompanies.com](mailto:ArtelSupport@aicompanies.com) or 1-800-225-4034, option 3, if you have any questions.

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